



ServiceNow Consulting

Get the most out of ServiceNow and other IT integrations with our expert consulting packages.

ServiceNow is the gold standard in cloud computing & service management. It makes the world of work better for everyone, improving workflows and putting you in prime position to compete in the fast-moving digital marketplace, but only if implemented correctly.

Sophisticated workflow management platforms require ongoing maintenance, optimisation and administration and for that you need trained experts who really know what they are doing. However, it can be difficult and expensive to get that expertise in house.

This is where the team at Kaptius comes in. We are specialists in ServiceNow Implementations and Integrations and can help you to unlock the full potential of this fantastic platform. Our experts work remotely and onsite to provide consultation, advice and ongoing support to help you get the most out of this remarkable platform.

Our team will show you how ServiceNow can...

- improve workflows
- increase performance
- reduce costs
- supercharge operational efficiency.

In the digital marketplace, companies will need to be fast, agile and innovative. With Kaptius and ServiceNow, you'll have all the ingredients to transform your business into a digital leader.

Expert advisors

It's a cruel irony that some of the systems we use to create clarity and faster workflows can be complicated and hard to understand.

Teams often complain that cutting edge technologies fail to deliver the value they hope because they are not using it in the right way.

All too often, then, it's not about your technology, it's about how you implement it, which is why every business will benefit from expert advice.

Our ServiceNow experts understand IT management and ServiceNow inside out. With their backing and experience, you can design an implementation program which helps you achieve your key strategic goals.

How it all works

Working with us is simple. First, we provide a full IT Service Management Review outlining your technical requirements and capabilities. We can then review existing functions and set them against your strategic goals to achieve dramatic service improvement across the entire organisation.

We know how challenging digital transformation can be. But with our help, you can put yourself on the front foot for the digital future.

Our Consulting services

Through the **ServiceNow Centre of Excellence**, our consultants collaborate with stakeholders in architectural reviews that ensure best practice, governance, and agile delivery.



Our team are experts in digital transformation, systems integration and business modelling. Whatever stage you are at in your decision-making process, let us give you an overview of the possibilities, including a budgeted solution architecture blueprint.

ServiceNow's great strength is its simplicity. It is much more straightforward than other leading platforms, but even so, it is vital that you integrate the platform in a way which works with the complexities of your business and your individual objectives.

For this we provide on demand resources with certified ServiceNow experts capable of working onsite or remotely with businesses across Europe. Specialist work requires specialist people whether you're looking at a small-scale adoption or extensive organisation wide integration.

Our experts can train your team, building internal capacity and empowering your staff to take control of your digital transformation projects. Throughout this process, our integrated approach guarantees business as usual avoiding down time. We handle full API testing to ensure new IT services work at the first time of asking.

Our team has extensive experience in successfully implementing ServiceNow at scale. We've helped some of the biggest names in the Financial and Telecom industries.

To find out more, contact our team for an informal discussion.